



Milestone Evidence Plugin

Installation Guide

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About this guide

This guide describes the **Milestone Evidence Plugin** within **DWS's Hybrid** software. This guide covers features and commands, and provides instruction on how to perform tasks, such as reviewing videos, photos, audio files and more. Selecting files to be sent to other third-party workflow processes such as DVD burning through Rimage, transcription services through Microsoft or AWS and analytics through BriefCam or Microsoft.

Notes and notices

The following notes and notices might appear in this guide:

- **Tip.** Suggests how to apply the information in a topic or step.
- **Note.** Explains a special case or expands on an important point.
- **Important.** Points out critical information concerning a topic or step.
- **Caution.** Indicates that an action or step can cause loss of data, security problems, or performance issues.
- **Warning.** Indicates that an action or step can result in physical harm, or cause damage to hardware.

IMPORTANT: Topics appearing in this guide that reference information found on third-party websites were accurate at the time of publication, however, this information is subject to change without prior notice to **Dynamic Workflow Solutions**.

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Installing the Milestone Evidence Plugin (MEP)

The **Milestone Evidence Plugin (MEP)** consists of two parts: the **service** and the **plugin**.

The **service** is installed on one machine (generally the same machine that the XProtect Server software is running on)

- The **service** can be installed through manual installation or an MSI push.
 - When installing manually, the setup will install .Net 8 if it is not already installed.
 - When doing an MSI push, the installation of .Net 8 must be pushed separately and beforehand. The **service** requires only a handful of configuration values: the customer ID, the customer key, the migration ID, and the storage drive letter, all of which are provided ahead of time. These can be handled automatically as part of the MSI installation or can be configured after installation through a simple configuration app.
- The **plugin** is installed on every XProtect Client where it is needed.
 - The **plugin** is recommended to be installed through an MSI push but can be manually installed if needed.
 - There is no configuration needed for it, unless the service is located on a different machine than the XProtect Server, in which case the machine address will be needed.