


Pricing/Contract FAQ for **Data-Central**


Do I need to know exactly how much data I ingest, convert, or send to my backend?

 *No, we will work with you to create an estimate of your data needs.*

How do I know how much data I have left or what my balance is?

 **DWS** will provide monthly statements containing how much you've used up and what your balance is.

Does the data or balance expire at the end of the year?

 *No, if you have a balance at the end of the contract year, it is yours to continue to use until the balance is all used up. You can buy more or less data for the following year.*


What is standard processing and how much does it cost?

 *Standard processing is any and all data (i.e., docs, audio/video files, photos) that is brought into the **Data-Central** application. It costs \$.05 cents per GB.*


What is video conversion and how much does it cost?

 *Video conversion is when proprietary video files are converted to standard .mp4 video files. It costs \$.50 cents per GB.*

What is 3rd party processing and how much does it cost?

 *3rd party processing is when the data is sent through the file workflow process (i.e., DVD/Blue-ray burning, Transcription, Analytics, backend submittal). It costs \$.10 cents per GB.*

What is integration with 3rd party software and how much does it cost?

 *This is custom development work to integrate with your preferred backend (i.e., DEMS, RMS, CMS, CAD). The cost will vary based on the desired workflow and level of effort required.*